

## **Frazier, Nicole**

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**From:** steven.cain@hexagonsi.com  
**Sent:** April 8, 2019 02:00 PM  
**To:** Frazier, Nicole  
**Subject:** Update SR 1-3941631051 (Contact: Nicole Frazier)

Good Afternoon:

Unfortunately we do not have any documentation that describes the process of messaging between MPS and CAD.

Respectfully,

Steven Cain

Account: Palo Alto City Of  
Date Opened : 4/3/2019 05:27:00 PM  
Product : MobilePublicSafety  
Priority : 4-Low (Question, Info)  
Status : Open / Assigned

Abstract : Request for information regarding messaging between MPS and CAD

Description : Client is requesting any available information about the CAD messaging system

\*NOTE: Please do not remove the word "Update" or the SR Number from the subject. This is needed for automated responses to your email.